



INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete if Known	
		Application Number	09/437,833
		Filing Date	November 9, 1999
		First Named Inventor	Cameron Cook
		Art Unit	3623
		Examiner Name	M. Irshadullah
Sheet 1	of 1	Attorney Docket Number	PAT-005

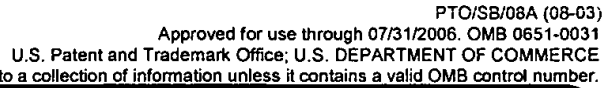
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h.	AV	West Teleservices 1996 Annual Report, 1997, page 5, United States.	
h.	AW	West Teleservices 1997 Annual Report, 1998, page 6, United States.	
h.	AX	West Teleservices 1998 Annual Report, 1999, page 6-7, United States.	
h.	AY	West Teleservices 1999 Annual Report, 2000, page 3, United States.	

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Examiner Signature	M. IRSHADULLAH	Date Considered	2/17-04
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